

Village Publishing
73 Valley Drive
Furlong, PA 18925
800-553-7678

PRIVACY POLICY:

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

SECURITY POLICY:

Your payment and personal information is always safe. Our Secure Sockets Layer(SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

REFUND POLICY:

We offer a 30 day Money Back Guarantee on almost every product we offer. Please call customer service at 800-553-7678, in advance to obtain an RMA number (Return Merchandise Authorization) within 30 days of purchase date.

SHIPPING POLICY/DELIVERY POLICY:

Cost of Shipping:

United States---PRIORITY MAIL (2 to 5 days): 10%
United States---EXPRESS MAIL (1 to 2 days) 30% (\$39 minimum)
Canada---20% (We send all packages PRIORITY US MAIL into Canada. (2 to 4 days)
All other International Destinations---INTERNATIONAL PRIORITY MAIL 40% (3 to 6 days)

Customers are responsible for applicable duties and taxes, if any. There are no taxes on psychological tests and instruments in Pennsylvania.

Orders are usually shipped within three business days of the business day received.